



Plant Material Warranty Policy

Heritage Nursery takes pride in supplying high-quality nursery stock. All plant material is inspected prior to sale to ensure it meets industry health standards at the time of pickup or delivery.

No Warranty on Live Plant Material

Due to the many variables beyond our control, including but not limited to installation practices, soil conditions, irrigation, drainage, weather, site conditions, maintenance practices, and acts of nature, Heritage Nursery does not provide any warranty or guarantee on live plant material once it leaves our possession.

All trees, shrubs, perennials, annuals, and other live plant materials are sold **"AS IS"**.

Once plant material is:

- Picked up
- Delivered
- Installed
- Or transferred to the customer's control

Heritage Nursery assumes no responsibility for survival, performance, or replacement.

Customer Responsibility:

The purchaser assumes full responsibility for:

- Proper installation
- Adequate watering and irrigation
- Soil preparation and drainage
- Protection from pests, disease, wildlife, and weather
- Ongoing maintenance and care

Failure of plant material due to environmental stress, improper planting depth, watering practices, or site conditions is not the responsibility of Heritage Nursery.

Exceptions

If plant material is determined to be damaged or defective prior to leaving the Heritage Nursery property, it must be reported to us immediately for inspection and, at our discretion, replacement.